

A Magical Christmas Adventure

Clifton Park – Terms and Conditions



General Terms and Conditions

1. Tickets purchased are only valid for the date and time specified for your experience. They also cover use of the Fun Park rides and Golden Putter (Rotherham) mini golf for the entire day you have booked for. Tickets are not valid on any other day.
2. Children under 13 years must be accompanied by an adult aged 18 years or over.
3. An email ticket (booking confirmation) will be sent to you once payment is confirmed. This confirmation can be used to collect your physical tickets on site on the day of your booking at the kiosk at the entrance to the Fun Park rides area. Please head here first upon arrival.
4. Credit/debit card transactions are processed on a separate secure server with full encryption of all credit/debit card data. Your credit/debit card details and personal information will not be shared with any other company or organisation not involved in the processing of your payment and booking.
5. The management of Greenspace Leisure Ltd reserves the right to refuse admission for any reason.
6. Greenspace Leisure Ltd provides outdoor attractions. We recommend wearing appropriate clothing and footwear for the season and weather. We accept no responsibility for damage caused to yourself or your property by weather conditions, such as ice, snow, or mud during your interactions with any of our facilities. Please ensure you bring a rain cover for any buggies or similar items.
7. Details on this website are kept as accurate as possible, but Greenspace Leisure Ltd cannot be held responsible for any errors, subsequent alterations, or inconvenience arising from them. We reserve the right to make changes to advertised programmes, attractions, or activities without prior notice.
8. Visitors are advised that for technical, operational, and other reasons beyond our control, any activity, attraction, or facility may be closed or otherwise unavailable at any time. No refunds or compensation will be payable for unavailability of any activity, attraction, or facility unless the entire event is cancelled by us.

Refund policy

1. All tickets are non-refundable and non-transferable. Refunds are only possible if we have to cancel the event due to unforeseen circumstances that necessitate the event's cancellation.
2. We cannot refund tickets due to adverse weather conditions unless these conditions result in the closure of the site and Santa's Workshop.
3. If the site or Santa's Workshop is temporarily closed due to unexpected reasons beyond our control, we will endeavour to transfer your booking to an alternative time and date, subject to availability. If transfer to an alternative booking date is not possible, we will provide a full refund. Refunds will only be issued to the credit card used for the original booking. Please note, a refund can take up to 14 working days to appear in your account, in line with the processing times of our payment processor.